



**ST. KITTS-NEVIS-ANGUILLA NATIONAL BANK GROUP OF COMPANIES**  
**HUMAN RESOURCES UNIT**

**VACANCY**  
*Software Quality Assurance Analyst (Temporary)*



**Skills and Abilities:**

- High degree of professionalism
- Good presentation and oral and written communication skills.
- Excellent time management and priority setting skills.
- Thorough and dependable with a high level of commitment to quality.
- Possesses the flexibility to work in a fast -paced, dynamic environment.
- Demonstrate a high level of accuracy, even under pressure.
- Highly organized and committed to team effort.
- Ability to influence internal and external constituents.
- Exemplary confidentiality.

**The Position:**

The Software Quality Assurance Analyst is responsible for ensuring the quality and functionality of the software products of the National Bank Group of Companies. He/she will be focused primarily on designing, executing, and documenting comprehensive test plans. The Software Quality Assurance Analyst will collaborate with developers and other stakeholders to ensure the delivery of high-quality software that meets the needs of user expectations.

**Principal Duties and Responsibilities:**

- Analyze software requirements and specifications to identify potential risks and areas for testing.
- Design and develop various test cases covering functional, non-functional, and usability aspects.
- Execute test cases manually and through automation tools, identifying and documenting software defects.
- Prioritize and categorize defects based on severity and impact.
- Collaborate with developers to reproduce, diagnose, and resolve identified defects.
- Participate in code reviews and provide feedback on potential quality risks.
- Analyze test results and identify areas for improvement in automation coverage and efficiency.
- Effectively document and communicate test results and findings to developers, product managers, and other stakeholders.
- Participate in project planning and progress meetings, providing valuable insights and recommendations.
- Collaborate with cross-functional teams to ensure a smooth and efficient development process.
- Stay updated on industry best practices and emerging QA methodologies.
- Other duties that may be assigned from time to time.

**Qualifications and Experience:**

*Required:*

- Bachelor’s degree in Computer Science or a related field.
- Minimum of 2 years’ work experience in a similar role

*Ideal:*

- Professional certification in Computer Science languages
- Strong knowledge of Information Technology

Applications should be submitted with a Cover Letter and detailed Curriculum Vitae, to [HR@sknanb.com](mailto:HR@sknanb.com) or by mail addressed to: Chief Human Resources Officer, P.O. Box 343, Central Street, Basseterre, St. Kitts no later than **15<sup>th</sup> March 2024**. Only shortlisted candidates will be contacted.